



CALCULATING VOLUNTEER IMPACT

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3 steps to equate volunteer hours to goals/objectives met and to mission fulfilled.

1

Calculate volunteer time/talent/ideas/efforts/work in hours.

2

Equate volunteer hours to the departmental outcomes/goals staff accomplished with the time saved.

3

Equate departmental outcomes/goals met to mission fulfilled by utilizing mission statement verbiage.

Example A: 1-Volunteer Juan visited with our client Ethan for 8 hours last month. 2-because Juan spent 8 hours visiting with Ethan last month, clinical staff was able to spend 8 uninterrupted hours with Ethan's children, thus equipping them with the tools they need to navigate their situation.

3-Juan's time resulted in this family's ability to cope which achieves our mission goal of supporting families in crisis.

Example B: 1-Volunteer Jenny spent 20 hours making phone calls for our donor gala. 2-because Jenny spent those 20 hours, our planned giving officer was free to pursue the cultivation of 2 new donors. 3-Jenny's time resulted in new partnership avenues which increases our donation stream and allows us to better achieve our mission goals.

Example C: 1-While on duty for 4 hours, volunteer docent Kwan alerted us to a hazardous spill outside an exhibit. 2-because of Kwan's training in risk management and quick alert, staff responded and were able to avoid a potential accident. 3-Kwan's time resulted in achieving our mission goal of providing a safe environment in which to learn.

VOLUNTEER IMPACT WORKSHEET

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Department:

Volunteer Role:

Hours Spent:

Duties:

Start with the organization's mission statement:

ORGANIZATIONAL MISSION STATEMENT:

Next, interview department managers and record their department's goals and objectives:

DEPARTMENTAL GOALS/OBJECTIVES:

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Calculate impact by showing how the volunteer hours and duties resulted in meeting the objectives and goals of the department or area in which the volunteer worked. Then equate these achievements to meeting overall mission goals.

VOLUNTEER HOURS RESULTED IN GOALS/OBJECTIVES MET:

VOLUNTEER HOURS = DEPARTMENTAL GOALS MET=MISSION SUPPORTED:
